

Empathy and Instagram (IDS2935, Sec.2SH1), Fall 2023

Class Meeting Times: Tues. per. 5-6 (11:45am-1:40pm) & Thurs. per. 6 (12:50am-1:40pm)

Classroom: ARCH 0213

Instructor: Dr. Michael Harmon

Office: 412 Rolfs Hall

Office Hours: Monday 11am-12pm & Tuesday 2:00-4:00pm

E-mail: michael.harmon@ufl.edu

Website: <http://elearning.ufl.edu> (follow logon for e-learning in Canvas)

YouTube playlist: https://www.youtube.com/playlist?list=PLq_Bd341q2Jjsf5g7Bb4iLYNdheW-thC7

Course Description: The ability to feel with another person or culture is a key component to our society. As such, empathy is an essential element to sparking compassion and social growth, both individually and as a nation. We have never before had so many social media tools to help us share our stories with others; however recent studies suggest that empathy seems to be on the decline in the US. This course investigates how we can promote everyday empathy via social media. Several important questions will be posed: What is an empathic response via social media (e.g. can emoji's adequately express empathy?) What role does communication and critical thinking play in the development and expression of empathetic listening via social media? How can we build empathic responses and develop 'best practices' for expressing empathy online? This class examines the complex relationship between humans, communication, technology and empathy. This course is multidisciplinary in nature, drawing from psychology, sociology and communication studies. Students will explore these themes through participatory discussions, observational analysis, self-reflections and evaluation. Students will build concrete skills that will help support and promote empathy within our technological world.

Course Delivery: Tuesday classes will focus on content delivery and discussion, while Thursday classes will consist of case-study discussions and activities. Lectures will cover course content that will be organized each week thematically. Students will be responsible for examining course content and be prepared to engage in discussion and activities. Students are encouraged to fully participate in active learning opportunities and build their communication and critical thinking skills. Students will create arguments, build evidence and articulate their ideas regarding the course content.

This class in the Quest 2 (Q2) Curriculum fills Social and Behavioral Science (S) and Diversity (D) Gen-Ed Requirements

What are the Objectives of Quest 2 (Q2)?

Grounded in the modes of inquiry and analysis characteristic of the social and/or biophysical sciences, Quest 2 courses invite students to address pressing questions facing human society and the planet--questions that outstrip the boundaries of any one discipline and that represent the kind of open-ended, complex issues they will face as critical, creative, and thoughtful adults navigating a complex and interconnected world.

What are the Objectives of Gen Ed Social and Behavioral Science (S) Classes?

Social and behavioral science courses provide instruction in the history, key themes, principles, terminology, and underlying theory or methodologies used in the social and behavioral sciences. Students will learn to identify, describe and explain social institutions, structures or processes. These courses emphasize the effective application of accepted problem-solving techniques. Students will apply formal and informal qualitative or quantitative analysis to examine the processes and means by which individuals make personal and group decisions, as well as the evaluation of opinions, outcomes or human behavior. Students are expected to assess and analyze ethical perspectives in individual and societal decisions.

What are the Objectives of Gen Ed Diversity (D) Classes?

In Diversity courses, students examine the historical processes and contemporary experiences characterizing social and cultural differences within the United States. Students engage with diversity as a dynamic concept related to human differences and their intersections, such as (but not limited to) race, gender identity, class, ethnicity, religion, age, sexual orientation, and (dis)abilities. Students critically analyze and evaluate how social inequities are constructed and affect the opportunities and constraints across the US population. Students analyze and reflect on the ways in which cultures and beliefs mediate their own and other people's understandings of themselves and an increasingly diverse U.S. society.

THESE QUEST AND SUBJECT AREA OBJECTIVES WILL BE ACCOMPLISHED THROUGH:

- Identifying, describing and explaining the cross-cultural and multi-disciplinary dimensions of how a decline in empathetic communication via technology impacts society.
- Critically analyzing both quantitative and qualitative data related to how diversity is portrayed within different social media platforms and how the concept of 'other' is portrayed and emphasized via social media (e.g. how has Facebook Live impacted one's beliefs and ability to empathize about police and race?).
- Connect course content with personal reflection, especially as it relates to their development at UF and beyond.
- Build effective communication skills that help to support ideas and actions.

AT THE END OF THIS COURSE, STUDENTS WILL BE ASSESSED ON Q2, S, D, AND N LEARNING OUTCOMES IN FOUR AREAS: CONTENT, CRITICAL THINKING, COMMUNICATION, AND CONNECTION

1) CONTENT SLOs:

Gen Ed S: Identify, describe, and explain key themes, principles, and terminology; the history, theory and/or methodologies used; and social institutions, structures and processes.

Gen Ed D: Identify, describe, and explain the historical processes and contemporary experiences characterizing diversity as a dynamic concept related to human differences and their intersections, such as (but not limited to) race, gender identity, class, ethnicity, religion, age, sexual orientation, and disability.

Quest 2: Identify, describe, and explain the cross-disciplinary dimensions of a pressing societal issue or challenge as represented by the social sciences and/or biophysical sciences incorporated into the course.

This Course:

- AT THE END OF THE COURSE, STUDENTS WILL BE ABLE TO... EXPLAIN fundamental concepts related to empathy, communication, cultural dissonance, technology, interpersonal belonging, social media usage, critical thinking and evaluation.

- ACHIEVEMENT OF THIS LEARNING OUTCOME WILL BE ASSESSED THROUGH: several quizzes, discussions, activities, reflections, case-studies and field-research experiential project and presentation.

2) CRITICAL THINKING SLOs:

Gen Ed S: Apply formal and informal qualitative or quantitative analysis effectively to examine the processes and means by which individuals make personal and group decisions. Assess and analyze ethical perspectives in individual and societal decisions.

Gen Ed D: Analyze and evaluate how social inequities are constructed and affect the opportunities and constraints of different groups in the United States. Analyze and reflect on the ways in which cultures and beliefs mediate understandings of an increasingly diverse U.S. society.

Quest 2: Critically analyze quantitative or qualitative data appropriate for informing an approach, policy, or praxis that addresses some dimension of an important societal issue or challenge.

This Course:

- AT THE END OF THE COURSE, STUDENTS WILL BE ABLE TO...ANALYZE AND INTERPRET the complex relationship between humans, communication, technology and empathy. SYNTHESIZE course information and activities to develop skills and understanding the issue and present information and actions needed.
- ACHIEVEMENT OF THESE LEARNING OUTCOMES WILL BE ASSESSED THROUGH: individual and group projects as well as class activities.

3) COMMUNICATION SLOs:

Gen Ed S: Communicate knowledge, thoughts and reasoning clearly and effectively.

Gen Ed D: N/A

Quest 2: Develop and present, in terms accessible to an educated public, clear and effective responses to proposed approaches, policies, or practices that address important societal issues or challenges.

This Course:

- AT THE END OF THE COURSE, STUDENTS WILL BE ABLE TO...DEVELOP AND PRESENT well-thought out ideas, and solutions for real-world problems; EXPLAIN key social scientific data in a variety of formats.
- ACHIEVEMENT OF THESE LEARNING OUTCOMES WILL BE ASSESSED THROUGH: Class discussions and formal presentations.

4) Connection SLOs:

Gen Ed S: N/A

Gen Ed D: N/A

Quest 2: Connect course content with critical reflection on their intellectual, personal, and professional development at UF and beyond.

This Course:

- AT THE END OF THE COURSE, STUDENTS WILL BE ABLE TO...ARTICULATE AND CRITIQUE their own personal beliefs and behaviors related to technology, communication and empathy.
- ACHIEVEMENT OF THESE LEARNING OUTCOMES WILL BE ASSESSED THROUGH: Class discussions and activities.

Recommended Text:

Bail, Chris. (2021) *Breaking the Social Media Prism: How to Make Our Platforms Less Polarizing*. Princeton University Press. (ISBN-13: 978-0691203423). This book is available from online bookstores, like Amazon, for less than \$15.

Other Assigned Readings (provided through Canvas):

Davis, M.H. (1980). "A multidimensional approach to individual difference in empathy." *JSAS Catalog of Selected Documents in Psychology*. 10(18).

Gerson, M.W. and L. Neilson. (2014). "The importance of identity development, principled moral reasoning and empathy as predictors of openness to diversity in emerging adults." *Creative Commons*, 4.4, Sage.

Konrath, S. (2013). "The empathy paradox: Increasing disconnection in the age of increasing connection." chapter in *Handbook of Research on Technoself: Identity in a Technological Society*. (ISBN: 9781466622111) IGI Global Publishers. 25 pages.

Ugolik Phillips, K. (2020). *The Future of Feeling: Building Empathy in a Tech-Obsessed World*, (ISBN: 9781542041848) Little A Publishers.--We will read some excerpts from this book.

Newport, C. (2019). *Digital Minimalism*. "The Social Media Paradox," Penguin Pub.

Assigned Video Links (in Canvas & Youtube playlist, link above):

[Sumsb. \(2021\). "Filter Bubbles & Echo Chambers: How the Internet Affects Your Mind."](#)

[Eli Pariser. TED Talk \(2011\). "Beware Online "Filter Bubbles."](#)

[Eli Pariser. TED Talk \(2019\). "What Obligation do Social Media Platforms..."](#)

[Zachary R. Wood. TED Talk \(2018\) "Why it's worth listening to people you disagree with."](#)

[Brene Brown. TED Talk \(2011\) "The power of vulnerability."](#)

[Dylan Marron. TED Talk \(2018\) "Empathy is not endorsement."](#)

[Psych of Tech Institute. \(2020\) "How Social Media Divides Us."](#)

[Jacquelyn Quinones. TED Talk \(2016\) "Is technology killing our empathy?"](#)

[Jaron Lanier. TED Talk \(2018\) "How we need to remake the internet."](#)

[Cal Newport. TED Talk \(2016\) "Quit Social Media"](#)

Contact Policy: Please send me an email through your Gatormail rather than sending me a message on Canvas because I won't get to your message as quickly. I will usually try to respond within 24-48 hours through email so please do not send multiple emails if you do not get a response right away. I might not respond right away over weekends so expect to hear back from me by Monday if you email me over the weekend. *I reserve the right not to respond to emails if proper etiquette is not followed. Please write to me formally with a proper subject line.*

Evaluation of Grades:

Requirement	Total Points
Activities	100
Quizzes (3 x 50)	150
Group Discussion Leading	250
Empathy Experience Essay	250
Case Study	250
Total Points	1000

Assessment Descriptions:

Activities (100 points): This class emphasizes the ability to integrate class materials into class discussion and assignments. It is imperative that you stay up to date on the assignments and ask questions in class discussions (both during class and via discussion posts). We will be engaging in a variety of active learning and class activities throughout the semester. These activities will involve self-reflection and engagement. Each one will have a specific point value, which will be given ahead of time.

Quizzes (150 points): There will be a quiz at the end of Modules 1, 2, and 3. You can access quizzes via our course Canvas site. Quizzes are worth 50 points each, for a total of 150 points.

Group Discussion/Activity Leading (250 points): You will work with a small group (2-3 people) to select and plan the class discussion and activities for that day (on our Thursday double-period day). The topic will be based on the readings/materials assigned for that particular class period. Here are the topics & dates for the groups:

- Group 1, Week 5 (Preplanning: 9/14, Leading: 9/21, Post: 9/28): The Social Media Prism, Pt. 1
- Group 2, Week 6 (Preplanning: 9/14, Leading: 9/28, Post: 10/5): The Social Media Prism, Pt. 2
- Group 3, Week 7 (Preplanning: 9/14, Leading: 10/5, Post: 10/10): The Social Media Prism, Pt. 3
- Group 4, Week 9 (Preplanning: 10/10, Leading: 10/19, Post: 10/26): Hacking the Prism
- Group 5, Week 10 (Preplanning: 10/10, Leading: 10/26, Post: 10/31): Building Better SM...

Your job is to work with the professor and your team to identify relevant concepts and effective ways to engage/experience those concepts with the class. You will create a plan to integrate interesting discussion and activity with the class, centered on that week's readings/materials. You will share your plan with the professor in advance to your group discussion date. In addition, you will engage in a debriefing with the professor after your session to examine how your leading went. Finally, you will individually submit four potential quiz questions to the

professor. Dr. A will review these questions and you may even see yours on the quiz at the end of the module. You can work together on these questions, but each group member should submit three unique questions (no repeaters among the group). Your group will be evaluated 20% as a team and 80% as an individual. Team evaluation is based on how well you worked together, your presentation/discussion aids and effectiveness of discussion. Individual evaluation is based on your participation in the assignment, including the substance and quality of your deliverables (both prior and during the presentation). A specific rubric for this assignment is available on Canvas.

Case Study Presentations (250 points): You will give a 5-10 minute presentation on a particular case that illustrates how social media played a role in shaping people's empathetic response to an event. The event you choose is up to you, I encourage you to pick something that is meaningful and moving to you. Be sure to incorporate relevant up-to-date information and clear understanding of the case (give the class a well-rounded understanding). Visual aids are an important element to effectively communicate your ideas (e.g. screenshots to help illustrate ideas). You will be evaluated on the content of your presentation, including the substance and quality of your deliverables (both prior and during the presentation). In addition, the delivery of your presentation (e.g. clarity, enthusiasm, etc.) will also be evaluated. A specific rubric for this assignment is available on Canvas.

Empathy Experience Essay (250 points): Using the discussion card deck (used in class) you will find a person who holds different beliefs than you and engage in a meaningful conversation with that person. You may find it beneficial to do the Empathy Experience with several people before selecting one for the essay. You will pick a minimum of three cards (from three different conversation sections) to guide your discussion. Reflect on the conversation, using what you have learned throughout the semester (course concepts) to guide your analysis and provide meaningful insights. Your essay can be in either written or digital format. You may choose to write a traditional paper essay (3-4 pages, not including title page or bibliography). Or you may choose to create a digital project to communicate your thoughts and reflections on this experience. For example, you may decide to create a series of TikTok videos on the conversations and your reflective insights about the experience. Your essay will be graded on substance, structure, focus, accuracy and technical control. A specific grading rubric for the Empathy Experience Essay is on Canvas. Essays are due by no later than 5:30pm on Wednesday, December 13th and can be submitted via Canvas.

Score	Percent	Grade	Grade Points
943-1000	93.4-100	A	4.00
900-933	90.0-93.3	A-	3.67
867-899	86.7-89.9	B+	3.33
843-866	83.4-86.6	B+	3.00
800-833	80.0-83.3	B-	2.67
767-799	76.6-79.9	C+	2.33
734-766	73.4-76.6	C	2.00
700-733	70.0-73.3	C-	1.67
667-699	66.7-69.9	D+	1.33
634-666	63.4-66.6	D	1.00
600-633	60-63.3	D-	0.67

0-599	0-59.9	E	0.00
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A minimum grade of C is required for general education credit. More information on grades and grading policies can be found at:

<https://catalog.ufl.edu/ugrad/current/regulations/info/grades.aspx>

Attendance: Our class is meeting in person during our scheduled time (unless otherwise noted). Class attendance is expected. Students are responsible for signing the attendance sheet. Each unexcused absence will result in a 20 point reduction in the final grade. Excused absences are consistent with university policies in the undergraduate catalog (<https://catalog.ufl.edu/UGRD/academic-regulations/attendance-policies/>) and require appropriate documentation. If you are quarantined due to Covid you must contact the professor and provide documentation. If several students in class are absent due to Covid, the professor may choose to record lectures and provide access to those quarantined students.

There will be a sign in sheet at the start of each class. **Do not sign someone else's name on the sheet.** Instructors will not give credit for attendance the next class period just because you say you 'missed the roll'.

Participation: This class emphasizes the ability to integrate class materials into class discussion and assignments. It is imperative that you stay up to date on the assigned readings and ask questions in class discussions. Being present in body is not considered a substitute for being here in mind. Consistent and competent participation in class is essential to maintaining an acceptable grade in this course. **Exemplary participation** (90%-100%) includes initiating contributions to class discussions, insightful and constructive contributions, and excellent focus and listening to others in every class session. **Proficient participation** (80%-90%) includes mostly insightful contributions to class discourse, plus a sharp focus and attentive listening to others for most class sessions. **Developing participation** (70%-80%) includes contributing to classroom discussion at least half of the time, sometimes offering constructive comments with some signs of insight, but a general lack of focus and attention to others. **Unacceptable participation** (<70%) includes a lack of participation, uninformed comments to class discussion, lack of involvement in activities, constant lack of focus (e.g. distracted on phone) and poor listening to others.

Class Demeanor: Students are expected to behave according to the UF student code of conduct in their classes. This means treating their instructors and fellow classmates with respect. To ensure a positive learning environment, students should not: make complaints publicly (in front of other students); attack the instructor verbally, physically, or in written form; or express reactions in the classroom that would bring harm to other students. Failure to meet the UF code of conduct can impact a student's class participation grade or result in referral to the UF judicial office. Signing another student into class also violates the UF code of conduct. Class atmosphere can be made or broken by the approach that students take to the challenges of the course. Students that support others, show good humor in the face of obstacles, show dedication in the face of setbacks, and show grace when others are not doing as well will help to create a positive communication climate.

Accommodations: Students with disabilities requesting accommodations should first register with the Disability Resource Center (352-392-8565, www.dso.ufl.edu/drc/) by providing appropriate documentation. Once registered, students will receive an accommodation letter which must be presented to the instructor when requesting accommodations. Students with

disabilities should follow this procedure as early as possible in the semester in order to allow us to provide the most effective support. Students with any accommodations should arrange a meeting with the instructor during the first week of class (and ideally before the end of drop/add) to discuss how we can work together to meet the students' needs and still adhere to the essential elements/functions of the course in regards to attendance and class participation.

Course Evaluation: Students are expected to provide professional and respectful feedback on the quality of instruction in this course by completing course evaluations online via GatorEvals. Guidance on how to give feedback in a professional and respectful manner is available at <https://gatorevals.aa.ufl.edu/students/>. Students will be notified when the evaluation period opens, and can complete evaluations through the email they receive from GatorEvals, in their Canvas course menu under GatorEvals, or via <https://ufl.bluera.com/ufl/>. Summaries of course evaluation results are available to students at <https://gatorevals.aa.ufl.edu/publicresults/>.

University Honesty Policy: UF students are bound by The Honor Pledge which states, "We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honor and integrity by abiding by the Honor Code. On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied: "On my honor, I have neither given nor received unauthorized aid in doing this assignment." The Honor Code (<https://www.dso.ufl.edu/scsr/process/student-conducthonor-code/>) specifies a number of behaviors that are in violation of this code and the possible sanctions. Furthermore, you are obligated to report any condition that facilitates academic misconduct to appropriate personnel. If you have any questions or concerns, please consult with the instructor or TAs in this class.

Counseling and Wellness Center

Contact information for the Counseling and Wellness Center:
<http://www.counseling.ufl.edu/cwc/Default.aspx>, 392-1575; and the University Police Department: 392-1111 or 9-1-1 for emergencies.

Students are encouraged to employ critical thinking and to rely on data and verifiable sources to interrogate all assigned readings and subject matter in this course as a way of determining whether they agree with their classmates and/or their instructor. No lesson is intended to espouse, promote, advance, inculcate, or compel a particular feeling, perception, viewpoint or belief.

Weekly Course Schedule (T = Tuesday; R = Thursday)

Module 1 (Weeks 1-4): Empathy & the Echo Chamber
Module 2 (Weeks 5-8): The Social Media Prism
Module 3 (Weeks 9-11): Building Empathy Through Technology
Module 4 (Weeks 11-13): Synthesizing Information, Creating Solutions
Module 5 (Weeks 15-16): Case Study Presentations

Note: “CB” = Chris Bail’s book *Breaking the Social Media Prism*
 “KUP” = Kaitlin Ugolik Phillips’s book *The Future of Feeling*

Module/Week	Topic	Assessment	Assignment
Module 1/Week 1 Thursday(R), 8/24	R: Introduction to Course & Syllabus	Take Syllabus Quiz	Examine Canvas Course Start readings/viewings for Week 2
Module 1/Week 2 Tuesday(T), 8/29 Thursday(R), 8/31	T &R: Lecture & Discussion: Empathy & the Echo Chamber	1. Engage in class discussion & activities 2. Think about which week/topic you’d like to join for Group Discussion Assignment	CB: Acknowled. (pp. 159-163) & Ch. 1 (pp. 1-11) <u>Viewing:</u> Pariser “Beware..” Samsub “Filter Bubbles”
Module 1/Week 3 Tuesday(T), 9/5 Thursday(R), 9/7	T &R: Lecture, Discussion & Activity: The Basics of Empathy & Conversations R: Break into Group Discussion Leading groups	1. Engage in class discussion & activities 2. Prepare for Group Project	<u>Readings:</u> KUP: Author’s Note & Introduction (pp. xi-17) & Ch. 1 (pp. 19-40) Article: Davis “Multi-dimensional” <u>Viewing:</u> TED talk: Brown
Module 1/Week 4 Tuesday(T), 9/12 Thursday(R), 9/14	T: Lecture & Discussion: Impacts on Empathy R: Wrap-up/Activity & Meet with Groups 1-3 (preplanning)	1. Engage in class discussion & activities 2. Prepare for Group Project 3. Take Quiz 1 on Canvas (due 9/15)	<u>Readings:</u> CB: Ch. 2 & 3 (pp.12-40) Article: Konrath <u>Viewing:</u> TED talk: Quinones R: Quiz 1 (Module 1)
Module/Week	Topic	Assessment	Assignment

Module 2/Week 5 Tuesday(T), 9/19 Thursday(R), 9/21	T: Lecture & Discussion (The SM Prism, Pt. 1) R: Activity/Discussion	Group 1 (The SM Prism, Pt.1) Discussion Leading 1. Engage in class discussion & activities 2. Prepare for Group Project	<u>Reading:</u> CB: Ch. 4 (pp. 41-53) <u>Viewing:</u> Psych of Tech Institute's "How SM Divides Us"
Module 2/Week 6 Tuesday(T), 9/26 Thursday(R), 9/28	T: Lecture & Discussion (The SM Prism, Pt. 2) R: Activity/Discussion (post meet Group 1)	Group 2 (The SM Prism, Pt.2) Discussion Leading 1. Engage in class discussion & activities 2. Prepare for Group Project	<u>Readings:</u> CB: Ch. 5 (pp. 54-67) Article: Gerson <u>Viewing:</u> Eli Pariser's "What Obligation do Social Media Platforms..."
Module 2/Week 7 Tuesday(T), 10/3 Thursday(R), 10/5	T: Lecture & Discussion (The SM Prism, Pt. 3) R: Activity/Discussion (post meet Group 2)	Group 3 (The SM Prism, Pt.3) Discussion Leading 1. Engage in class discussion & activities 2. Prepare for Group Project	<u>Reading:</u> CB: Ch. 6 (pp. 68-83) <u>Viewing:</u> TED talk: Marron TED talk: Quinones
Module 2/Week 8 Tuesday(T), 10/10 Thursday(R), 10/12	T: Wrap-up & Post meet Group 3 R: NO CLASS – I will be out of town. Meet w/Groups 4 & 5 (preplanning) – meet through Zoom	1. Engage in class discussion & activities 2. Prepare for Group Project 3. Take Quiz 2 on Canvas (due 10/13)	R: Quiz 2 (Module 2)

Module/Week	Topic	Assessment	Assignment
Module 3/Week 9 Tuesday(T), 10/17	T: Workshop Day	Group 4 (Hacking the Prism) Discussion Leading	<u>Reading:</u> CB: Ch. 7-8 (pp. 84-115)

Thursday(R), 10/19	R: Lecture, Discussion & Activity (Hacking the Prism)	1. Engage in class discussion & activities 2. Prepare for Project/Essay	Cal Newport's "The SM Paradox" <u>Viewing:</u> TED talk: Lanier Newport's TED talk " Quit Social Media "
Module 3/Week 10 Tuesday(T), 10/24 Thursday(R), 10/26	T & R: Lecture & Discussion (Building Better SM Connections) Activity/Meeting (post meet Group 4)	Group 5 (Building Better SM Connections) Discussion Leading 1. Engage in class discussion & activities 2. Prepare for Project/Essay	<u>Readings:</u> CB: Ch. 9 (pp. 116-132) KUP: Ch. 8 <u>Viewing:</u> TED talk: Wood
Module 3/Week 11 Tuesday(T), 10/31 Thursday(R), 11/2	T: Wrap-up & Post meet Group 5 R: Empathy Experience Essay Discussion R: Quiz 3 (Module 3)	1. Engage in class discussion & activities 2. Prepare for Empathy Exp. Essay 3. Take Quiz 3 on Canvas (due 11/3)	R: Quiz 3 (Module 3)
Module 4/Week 12 Tuesday(T), 11/7 Thursday(R), 11/9	T: Synthesizing Information & Creating Solutions R: Case Study Discussion & Workshop		Bring Case Study ideas to discuss and share.
Module 4/Week 13 Tuesday(T), 11/14 Thursday(R), 11/16	T: Case Study Workshop R: Case Study Presentations		Present Case Study & Discuss Empathy Experience Essay

Module/Week	Topic	Assessment	Assignment
Module 5/Week 14 Tuesday(T), 11/21 Thursday(R), 11/23	Thanksgiving-No Class		
Module 5/Week 15 Tuesday(T), 11/28 Thursday(R), 11/30	T & R: Case Study Presentations		Case Study Presentations
Module 5/Week 16 Tuesday(T), 12/5 Thursday(R), 12/7	T: Case Study Presentations R: Reading Day-No Class		Case Study Presentations
Finals Week Wednesday, 12/13		Empathy Experience Essay Due by 5:30pm on 12/13	Turn in Empathy Experience Essay via Canvas